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Target Roles

- Programme Director
- Head of Delivery
- Senior Programme Manager
- Delivery Transformation Lead

Core Strengths

- Solution planning and PI governance
- Portfolio priorities and dependencies
- Scaled Agile / SAgile leadership
- Delivery KPIs and Jira data governance
- AI and reporting automation
- Executive stakeholder alignment
- Supplier governance and team coaching

Certifications

PMP	SAFe Agilist
LPM	Agile Kanban
Coaching	

Jose Montes

Technology Delivery & Transformation

Technology delivery leader with international programme experience at Vodafone and IBM. At Vodafone IoT, I combine Agile delivery and solution planning with portfolio governance, leading Agile delivery teams. My work includes measurable improvements in delivery times, coordination across Product, Architecture and Engineering, and practical use of AI and automation for planning and executive reporting.

Programme Director Head of Delivery Transformation Lead UK & Spain

Executive Snapshot

6 countries in the Vodafone UC launch	37% shorter feature delivery time in IoT	>90% PI predictability achieved
7 months CCaaS Storm product delivery	22% shorter feature cycle time in IoT	115 FTEs led in CRM transformation

Professional Experience



Vodafone IoT - Agile Delivery Manager & Solution Manager

2024 - Present

- Lead Agile delivery and solution planning across Digital Portals, Data Intelligence and GDSP, leading Agile delivery teams.
- Own Solution Planning, solution objectives and PI governance, aligning priorities and dependencies with Product, Architecture and Engineering.
- Reduced feature cycle time by 22% and feature delivery time by 37% through planning and flow improvements.
- Define delivery KPIs and Jira data standards to inform capacity, predictability and cost-per-feature decisions.
- Created Copilot agents for planning and reporting; led the evolution of manual reporting towards Python and Power BI.
- Led supplier tendering and delivery operating model improvements, while developing Agile delivery teams.



Vodafone Group - Senior Programme Manager

2015 - 2024

- Delivered multi-market telecom programmes across enterprise UC, MPN, Carrier Messaging and CCaaS.
- Delivered the Vodafone UC launch across six countries in 18 months, on schedule.
- Delivered CCaaS Storm for Vodafone UK in seven months.
- Established scaled Agile operating models and sustained >90% PI predictability at portfolio level.

Industries

- Telecommunications
- IoT platforms
- Enterprise technology
- Business intelligence
- CRM transformation

Ways of Working

- Solution objectives and PI planning
- Capacity and dependency management
- WSJF prioritisation
- Operating model improvement
- Portfolio ownership transitions

Selected Employers

Vodafone IBM

Tools in Practice

Jira · Power BI · Python · Copilot

Availability

Interested in senior programme and delivery roles in the UK and Spain, including international remote opportunities.

Earlier Delivery Leadership



IBM - Delivery Leadership

2007 - 2015

- Delivered complex transformation programmes across BI, CRM and IT portfolios in Spain, Greece and the UK.
- Led BI delivery for Vodafone UK, achieving all SLAs and KPIs while improving customer satisfaction.
- Delivered 10,000+ working days on time and budget in Vodafone Greece application portfolio delivery.
- Recovered a fixed-line programme at risk, delivering 11,000+ working days on schedule.
- Led 115 FTEs and 10 suppliers in a 16,000+ day CRM transformation and portfolio migration.

Selected Programmes

UC International Transformation

Six countries, delivered in 18 months

- Introduced governance, Agile alignment and delivery cadence.
- Aligned business and technology stakeholders across markets.
- Delivered the launch on schedule across six countries.

CCaaS Product Acceleration

Product delivered in seven months

- Replaced slow legacy processes with a streamlined delivery model.
- Clarified ownership and decision cadence.
- Delivered CCaaS Storm for Vodafone UK.

Delivery Intelligence & Automation

Vodafone IoT: reporting and decision support

- Defined common delivery KPIs and Jira data standards.
- Led the shift from manual reporting towards Python and Power BI.
- Created Copilot agents for planning and reporting.

How I Work

I work with teams to understand where delivery gets stuck, clarify priorities and make decisions. I have developed Agile delivery teams, mentored project managers and worked with Product, Technology and Delivery leaders across countries.

How I Connect Strategy & Delivery

Planning

Solution objectives, PI governance and cross-team dependencies.

Data

Capacity, throughput and predictability to guide decisions.

People

Agile delivery team development across countries.